

CLARKSVILLE DEPARTMENT OF ELECTRICITY

Operating Policy No. 2-5

Subject: Service Fees

Policy:

Following is a list of service fees. A customer will be charged the actual costs incurred for deliberate destruction to CDE's property located on the customer's premises.

Initial Set or Relocation (w/o service crew)	\$ 45
Additional meters set at the same bldg., name, time	\$ 15/each
Read In & Out	\$ 30 ¹
Initial Set or Relocation (w/ service crew)	\$100
Auto Temp Program, Requested disconnect	\$ 30
Connection of Construction Temporary	\$150
Check-By-Phone Fee	\$ 5
Returned Check/Prepaid Check	\$ 29/\$15
Termination List Service Fee (w/o service crew)	\$ 30 ²
Termination List Service Fee (w/ service crew)	\$ 50 ^{2,3}
Service Call - w/o service crew, 6 PM-8 PM weekdays	\$ 20
Service Call - w/o service crew, 8 PM-Midnight weekdays, 8 AM-Midnight weekends & holidays	\$ 50
Service Call - w/o service crew, Midnight-8 AM, everyday	\$100
Service Call - w/ service crew, 6-8 PM weekdays	\$ 50 ³
Service Call - w/ service crew, all calls except weekdays 8 AM-8 PM	\$140 ³
FTTH AMR Due Date Change at Customer's Request	\$ 10
Read Meter at Customer's Request	\$ 25
Return to Read Meter, Inaccessible to Meter Reader	\$ 25
Test Meter at Customer's Request	\$ 60
Set Service Pole for Customer's Purpose	\$450 ⁴
Set Pole and Security Light (Poles set inaccessible by truck-- actual costs plus applicable overhead will be charged)	\$475 ⁴
Connection of Security Light	\$ 75 ⁴
Reconnect Existing Security Light	\$ 40
Broken Meter Seal	\$ 25
Theft of Service/actual costs incurred	\$225/min.
Underground Security Light Service (wiring only)	\$100 ⁴

¹ This charge is for general sets. Property owners renting and having a volume of meter sets will be covered by CDE Operating Policy No. 2-15 if they so choose.

² Every trip, except for reconnection of service, will result in a service fee.

³ These are minimum charges that are open to adjustment if not enough to cover actual costs incurred.

⁴ These materials shall remain the property of CDE.