



Connecting You at the Speed of Light.™

Operating Policy 2-8

Payment Extension Program

Customers may be allowed to extend their payment date fourteen (14) days from their scheduled last day to pay to avoid interruption of service. The following guidelines will apply:

- A. The Payment Extension Program may be used twice in the calendar year.
- B. Customer must not have an active payment extension.
- C. Appropriate fees will apply for payment extensions.
- D. Customers enrolled in Levelized Billing will not qualify.

Effective July 7, 2022

