

# CLARKSVILLE DEPARTMENT OF ELECTRICITY

## Operating Policy No. 2-10

**Subject:** Delinquent Accounts

**Policy:**

Delinquent accounts are those accounts left unpaid and terminated for a period of 30 days. Delinquent accounts may be referred to a third party collector.

A customer with a delinquent account will not be allowed to receive new service until the delinquent account is paid. It is also unlawful for a customer with a delinquent account to receive electric service at a location under any name to purposely avoid payment obligation to CDE. Person(s) assisting these customers are also subject to the Tennessee law for fraudulently avoiding payment obligation. See *Tennessee Code Annotated (TCA) 65-35-102*, Paragraph 3, for these requirements.

A maximum deposit will be required of these customers when they reapply for service with CDE. Deposits will comply with the requirements of the appropriate CDE Operating Policies 2-4, 2-4a, or 2-4b.