

# **CLARKSVILLE DEPARTMENT OF ELECTRICITY**

## **Operating Policy No. 2-11**

**Subject:** Customer Credit Refunds

**Policy:**

Upon termination of electric service, CDE will refund by mail any credit balance after thirty (30) days from the date of last payment. Refunds will be made after sixty (60) days from the date of last payment when made by credit card.

Revised September 19, 2007