

CLARKSVILLE DEPARTMENT OF ELECTRICITY

Operating Policy 2-25

Subject: Selected Billing Date Program

Policy:

This program is available to all residential customers on Social Security or retirement income with no other sources of income and to those customers who meet poverty guidelines as determined by the Department of Human Services and the Community Action Agency. Customers who qualify shall complete an application prior to acceptance.

The customer has the right to end his participation in the program at any time. If participation in the program fails to show positive effects in assisting the customer in the timely payment of his electric bill, CDE reserves the right to return the customer's account to the billing date applicable to its service address. Upon termination of participation by either CDE or the customer, any outstanding bill will be governed by its existing due date.

Any CDE customer located where fiber-to-the-home (FTTH) has been installed may participate in Select Billing. See CDE Operating Policy 2-28.

CDE reserves the right to discontinue the program at its discretion.