

CLARKSVILLE DEPARTMENT OF ELECTRICITY

Operating Policy 2-29

Subject: Customer Payment Distribution

Policy:

Customer payments received by CDE will be distributed on a percentage basis to the services in the following order:

Electric Service – Broadband Service – Landfill User Fee

This payment distribution method will add up all prior balances and calculate a percentage for the service prior balance based on the total prior balance. Payments to prior balances will be distributed based on those calculated percentages. If any money is remaining, all current balances will be totaled together and the system will calculate a percentage for the service current balance based on the total current balance. Payments to current balances will be distributed based on those calculated percentages. All over payments will be distributed to the first active service.

Customers that wish to apply payments to individual services are required to have services billed on individual accounts. Applicable fees will apply.

Approved April 27, 2011